



Department of Procurement Services

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

QUESTIONS AND ANSWERS

RFP 05312023LB Online Grade and Credit Recovery (OGCR) Platform

1. **Does the district intend to award a single vendor or multiple vendors through this process?**
Single vendor
2. **Is the awarded contract intended as a districtwide implementation or to provide a list of approved vendors for individual schools to purchase from?**
District-wide implementation
3. **How many sites does this implementation involve?**
This would provide an online recovery option for potentially every MSCS high school, project graduation, and MSCS Summer School program.
4. **How many students will utilize the solution?**
Currently, approximately 20K students will use this solution concurrently at any time.
5. **Approximately how many educators are expected to be involved in the onboarding of our program?**
MSCS has a robust IT Department with ample expert staff that can help with the technical onboarding of this program. It will be necessary for the coordination of efforts to be scheduled between the vendor's tech department and our MSCS IT team to determine the best timeline for this endeavor.
6. **What is the anticipated contract start date?**
The contract will be implemented as soon as possible upon approval at the end of June, preferably no later than August 1, 2023.
7. **What is the expected implementation/training start date?**
Training would begin in August 2023.
8. **What is the budget for this project?**
The cost for this project is not to exceed \$100,000.00.

9. What are the district goals for the integration?

Ideally, MSCS seeks to establish an online credit recovery platform that speaks to our SMS and LMS so that integrations, such as auto-enrollment, grade reporting, and transcript population will be possible.

10. What data systems do you already use in your ecosystem today?

PowerSchool SMS is our student management system. Canvas is our LMS.

11. How many schools and students are going to utilize this service?

This would provide an online recovery option for potentially every MSCS high school, Project Graduation, and the MSCS Summer School program.

12. How many students approximately are going to login at the same time? (Concurrent logins)

Currently, approximately 20K students will use this solution concurrently at any time.

13. What is the budget for this service?

The cost for this project is not to exceed \$100,000.00.

Thank you,

Procurement Services